

Dear Lion,

Please note that the WMMR site is offline between the hours of 6:00 AM and 7:00 AM Central Standard Time, USA for backup purposes.

You must have the latest version of Adobe Acrobat Reader installed to view and run the print version of the reports in the WMMR website.

To assist you in accessing the WMMR site, may we suggest you try the following:

Open your Internet Browser (i.e., Internet Explorer)

On the menu bar at the top click on TOOLS then INTERNET OPTIONS

Under The GENERAL tab in the Temporary Internet Files section

Click SETTINGS

Click the radio button EVERY VISIT TO THE PAGE

Under Temporary Internet file folders/Amount of disk space to use should be set at 1MB

Click OK to save your setting

Once complete click the OK button to finalize all actions

Exit (log out completely) and restart your browser (internet explorer, firefox, etc)

It is necessary to completely delete any local cache and clear out your cookies and temporary files:

Open your Internet Browser (i.e., Internet Explorer)

On the menu bar at the top click on TOOLS then INTERNET OPTIONS

Under The GENERAL tab in the Temporary Internet Files section

Click DELETE FILES button (Under Temporary Internet Files Dialogue)

Check "Delete All Offline Content"

Click OK

Click the DELETE COOKIES button

In the dialog box (delete all cookies in the temporary internet file folder?) click OK

Click OK again to log out

Set your PRIVACY settings to Medium & DISABLE Pop-Up Blocker:

Open your Internet Browser (i.e., Internet Explorer)

On the menu bar at the top click on TOOLS then INTERNET OPTIONS

Click on the appropriate tab (PRIVACY) and set your Security/Privacy level to Medium. (If already set to medium no action is necessary.)

Below, Un-Check the box regarding the POP-UP Blocker setting.

This will DISABLE the feature.

Click the OK or APPLY button to finalize any changes made.

Another option may be to try using MOZILLA/FIREFOX Browser to access the WMMR page.

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NOTE: If you have downloaded a GOOGLE or YAHOO Tool Bar, be sure to check the status of the Pop-Up Blocker feature supplied. While connected to the WMMR website all Pop-Up Blockers should be DISABLED.

Many pop-up blockers will reset to ENABLE when the browser is closed then reopened. So always know the current status of your Pop-up Blocker.

Cyndi Bucher wmmr@lionsclubs.org 630-571-5466 extension 722